

Newsletter May 2007

Welcome to the Acclaim Group newsletter – May 2007. In this issue:

Digital Mobile Ponsonby
This months specials
Exonet tip of the month

A Bouquet for Digital Mobile, Ponsonby

Over the past couple of years we have seen a much greater level of integration between traditional phone/communication systems, and IT. Whether it's a Blackberry phone/email device or a cellular connection from your PABX, many of these solutions tend to fall into a greyish area between the phone vendor and your IT support company. Unfortunately, we have seen several occasions where the phone vendor has been happy to sell the product, but has taken a "drop and run" attitude to setup and configuration. This has been particularly true of Blackberry devices, which often require the input of both the phone vendor and the IT supplier to successfully integrate the Blackberry with your mail server.

If all this sounds too complicated – take heart. There are phone vendors out there that do understand what's required for a successful setup, and seem to go the extra mile with training and support.

Of particular note is Nigel Jones, of Digital Mobile, Ponsonby (021-522588, e-mail nigel.jones@vodafone.net.nz). We have recently been involved with several sites that have implemented Vodafone solutions (particularly Blackberry e-mail devices) and it's safe to say that some have been more complicated than others. However, in cases where clients have used Nigel, we have found that the level of information that we receive, together with the training and support that Nigel and his team provide to the client, have always lead to a very satisfactory installation. In short, the client gets a great product that they understand, and that works seamlessly with their system. As a result, Acclaim has taken the unusual step of recommending to clients that are considering any of Vodafone's products to first have a chat with Nigel. Please mention that the recommendation came from Acclaim and, if you get the chance, give us a call and let us know how you got on.

TOSHIBA

Satellite Pro A120 Cd 1.86Ghz

Features:
1.86Ghz
80GB SATA
1GB DDR
15.4"
DVDRW + VHP
Warranty



Price Only: \$1954 + GST



Prima Value Pentium D 3.0 Ghz

The Prima Value is an Intel Pentium D based computer. It includes the Intel D945GCCRL Mother board. This Computer is ideal for entry level workstation. Offering high speed performance.

Features:
80 GB SATA
512MB DDR2 Ram
DVDRW
Xp Pro
Key board + Mouse
19" Philips LCD Monitor
Three Year RTB warranty



Price only : \$1434 + GST

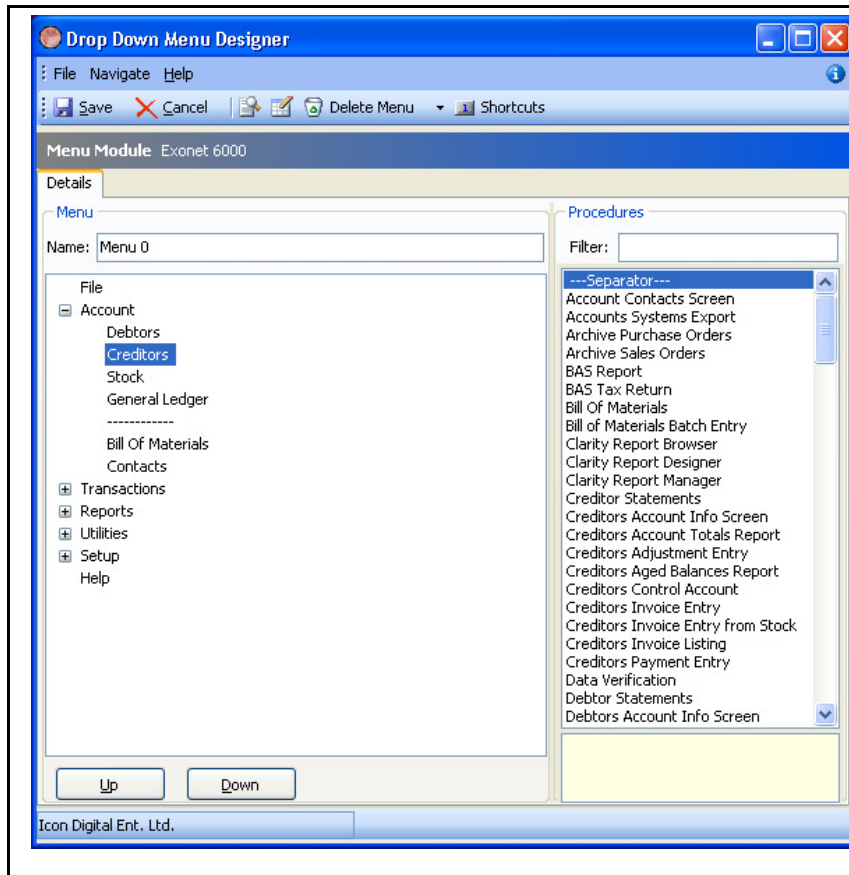


Exonet Tips and Tricks #7

Customising staff menus

Create menus for staff members quickly and easily, so that they only have access to the parts of Exonet that are appropriate for their needs.

Open Exonet and go to SETUP > SETUP MENU, then double-click the default Menu (in green)



Expand each menu list name to see the items in that column.

For example, click on the + symbol next to ACCOUNT to see all the items listed in the ACCOUNT section of the menu, in this example there are Debtors, Creditors, Stock, General Ledger, Bill of Materials and Contacts.

To remove any of the items in the ACCOUNT menu simply highlight it and click DELETE MENU.

Do the same for each of the other menus (TRANSACTIONS, REPORTS etc).

N.B. Once you have finished creating your new menu be sure to change the NAME of the menu (at the top of the window) before you save it!

Once the new menu is created, named and saved, you can then add it to staff profiles by selecting SETUP > SETUP STAFF

- Double-click on the staff member you wish to allocate the new menu to
 - Select the new menu name from the drop-down list in their profile
- Save their updated profile and you are done

The new menu will then appear automatically when they next log in to Exonet (or immediately if they select FILE > REFRESH SETTINGS during their current Exonet session).