



Acclaim will be closed from 12pm Tuesday 23rd December 2008 and reopening at 8:30am Monday 12th January 2009.

For emergencies only during this time please phone (09) 448 0372

Merry Christmas From Acclaim

As this is our last newsletter for 2008, we would like to take this opportunity to not only wish you a merry Christmas, but also to thank you for choosing Acclaim as your technology partner.

One of the most enjoyable aspects of our business (and frankly the main reason we have been doing this for over 15 years) is that we get the opportunity to work with such a wide range of businesses, often from their very inception. The need for a sound financial reporting structure and stable computer system is one of the foundations for any new (or indeed, existing) business. As a result, we have been privileged to assist many companies grow from a one or two person operation into a successful and prosperous organisation. We are also honoured by the fact that many of our clients have been with Acclaim for over ten years, in fact several clients from our own inception.

Acclaim's involvement with our clients has included not only sound IT and accounting software advice, but also software development and innovative solutions or ideas to suit our clients' needs. In many cases the combination of our client's ideas and aspirations together with our innovation and unique experience with a wide variety of business models have lead to our customers developing whole new businesses, or rapidly expanding into new fields.

Acclaim's philosophy of providing a stable IT infrastructure, sound financial reporting and innovative solutions and ideas that are tailored to suit our clients has been a cornerstone of our company since we began. We believe that these fundamentals provide a solid foundation for your business ideas to thrive. Indeed, despite the many innovations and changes to the way we each communicate and do business, the fundamentals of business have largely remained the same.

Every business still needs good customers, cash flow, accurate reporting, innovation and fresh ideas, good management and ultimately, to make a profit. Unfortunately, these essential elements of business can often get masked during times of prosperity and it is not until we meet adversity that their importance is truly understood.

Many commentators world-wide are suggesting that the current economic crisis may well exceed any recession of modern times. Even if they are proved wrong, it is a timely reminder to re-examine our business fundamentals, and the Acclaim team can certainly help you with better understanding and improving your current position and ultimately putting your ideas into place.

Whether you decide to implement better stock control and improved ordering systems, integrated CRM, robust debtor control and collection management, budgeting or cash flow and forecasting systems, Acclaim can assist you with all of this and much more.

The Christmas and New Year's holiday period is often a time that many of us use to both reflect on the previous year and plan ahead. Now is the perfect time to examine your current reports and systems, making sure that you have all the relevant information available to help you plan for 2009 and beyond.

From everyone here at Acclaim, we wish you and your families a very Merry Christmas and prosperous New Year. Enjoy the holidays and we look forward to being part of your continued success in the coming year.

In this issue:

- Holiday Hours
- Merry Christmas From Acclaim
- Altura Coffee and Acclaim
- Exonet Tip and Trick
- Specials

Insite Discovery Plus



- Intel Core 2 Duo 2.6ghz
- 2GB DDR2 RAM
- 320GB HDD
- DVD-RW
- Keyboard & Mouse
- Philips 19" Monitor
- Windows XP Pro
- 3 Year RTB Warranty

\$1688 + GST



And Acclaim

Altura Coffee started over 15 years ago and not only sells great coffee and equipment but have an outstanding café on their premises. Altura Coffee are located at 23 Douglas Alexander Parade Albany and are open Monday - Friday 8.30am - 4.30pm Saturday - Sunday 8am - 4pm.

During the last 12 months Acclaim has been able to assist Altura invest in several programs aimed at reducing spam, internet usage and IT costs.

We have been able to reduce spam with GFI Mail Essentials, a spam filtering program. This has freed up time for staff, as they are no longer having to spend time deleting Spam. It has also stopped spam being redirected to Blackberry devices, therefore reducing data costs. Spam is becoming more of a concern each year, with spam now accounting for 90% of all emails sent over the internet.

Acclaim has installed web filtering and monitoring software at Altura. This has enabled Altura to monitor internet usage and reduce costs. Costs have been saved by a reduction in unnecessary internet surfing, allowing staff's time to be better spent on work related issues, and reduced data costs.

Altura has signed up to an Acclaim maintenance plan, this means that Acclaim make regular site visits, and attend to issues while on site. The server's are checked for problems and run test backup and restore to confirm that there valuable data is safe. This has reduced the number of times that Acclaim go on site, saving Altura in call out fee's and a reduction in downtime as the result of a more stable system.

Visit www.alturacoffee.co.nz for more information about Altura Coffee.

Be In It To Win It With These Christmas Specials

Acclaim have a \$20 Altura gift voucher to give away. To enter, purchase any of the following during the month of December and you go into the draw. It's that simple

Philips 220BW9CB Wide Business LCD Monitor



While Stocks Last

\$450 + GST

Sony Cyber Shot W110 Kit

7.2 MP
1gb Memory Stick
Camera Case

\$209+ GST



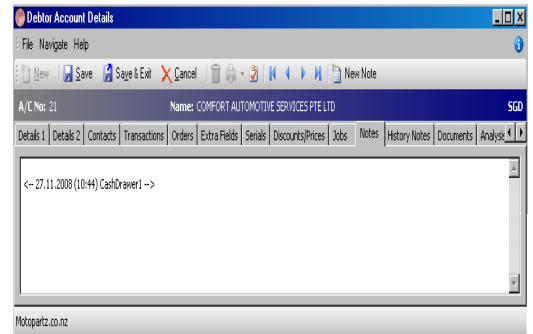
Exonet Tip and Trick # 23

Entering the same message in Notes frequently?

Build up a library of common phrases to save typing and maintain a generic format. This function is available in Debtors, Creditors and Stock.

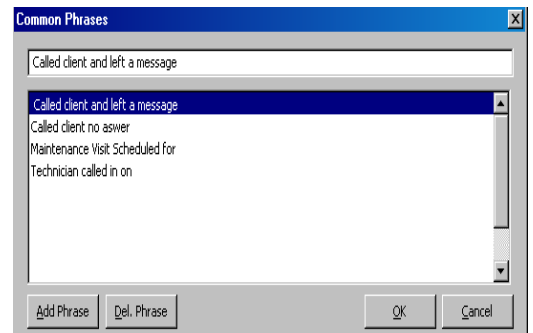
Creating/Using a common phrase:

1. Click on the Notes tab and select New Note.



2. Now press CTRL and the single/double quote and the common phrase window will appear.

3. To add a new phrase, simply type the phrase in the top section and click Add phrase.



4. To use a common phrase, you can either highlight the phrase and press OK or just double click on the phrase and it will appear in the Notes window.

Hot Summer Deals with Toshiba

Toshiba Tecra A10
Intel Core 2 Duo 2.28Ghz
15.4" Screen
1GB Ram
120GB HDD
Vista Business or XP Pro
3 Year Warranty
\$1547 + GST

